



Kick

Infor case study

Inverness College and North Highland College

Inverness College and North Highland College are part of the thirteen strong University of the Highlands and Islands college network and have been a Kick customer for a number of years, managed within our specialist Infor division.

Their unique partnership of research centres allows them to deliver further and higher education programmes at campuses in Thurso, Halkirk, Dornoch and Aness.

The requirements

Inverness College and North Highland College were operating on Infor SunSystems 4.4 and both on separate installations. Due to circumstances outwith the colleges' control they had only performed minimal point release software upgrades meaning they were not using the most up to date, supported and beneficial version of SunSystems.

Furthermore, there was a desire to consolidate both colleges onto one system and to realise the cost and operational efficiencies this would bring – a shift from their existing separate chart of accounts and processes.

The solution

Upgrading to SunSystems 6.4

Our top priority was to upgrade the colleges to the latest version of SunSystems 6.4 and to install this on one consolidated server. Upgrading to SunSystems 6.4 delivered multiple benefits to the colleges and is something we strongly recommend to any SunSystems user on older versions.

This upgrade, alongside the deployment of Infor's Q&A 11.3, ensured the colleges' benefitted from having secure, modern and efficient financial applications, able to access the real-time financial information that can help meet the demands they face as further education organisations from a range of stakeholders.

In delivering this project we were also able to ensure compatibility with the latest versions of Microsoft Windows and Microsoft Office, helping all users within both colleges to be more productive in their day to day roles.

The full list of applications delivered to Inverness College and North Highland College include:

- / Upgrade to SunSystems 6.4**
- / Upgrade to Q&A 11.3**
- / Making Tax Digital**
- / Spindle, Draycir's document distribution application**

The onset of Covid-19 had the potential to have a significant impact upon the delivery of this project which was progressing well since kicking off in January 2020.

However, we were able to manage a quick transition from on site to remote delivery, utilising our established remote working tools to enable us to keep communication lines open with messaging, video and phone calls used for the delivery of training, workshops and general project management, through to testing and go live in May.

“Thank you for all your hard work over the last 6 months. The Go Live went a lot easier than I thought, especially with us all working remotely, and we’ve gained a lot of knowledge of Infor SunSystems which I can pass to the team.”

Gillian Hossack / Finance Manager

