

Infor case study

Cambridge Housing Society

Enhancing Reporting and Streamlining Processes with SunSystems.

Cambridge Housing Society (CHS) is a social enterprise and charitable housing association that provides various services across Cambridgeshire to help people achieve a better quality of life. With 7000 residents, 2000 care and support customers, and a team of 300 staff, CHS faced several challenges with their existing legacy systems, which did not meet their reporting requirements, lacked development, and had several limitations.

To address these challenges, CHS selected SunSystems as their finance solution, which met their specific requirements detailed below;

Structure and Reporting:

- / Flexible and scalable Chart of Accounts
- / Reporting requirements
- / Flexible reporting periods
- / Transactional and summary data analytics in Excel
- / 'Smart Lists' user definition

Ordering process:

- / Remote ordering by users within the core purchase order module
- / Single ordering sequence for all areas of the organisation
- / Workflow approval
- / Automated order sent to suppliers
- / Budget control
- / Approval and spend control
- / Allocation of costs across the accounting period
- / Reporting of outstanding orders and closing old orders

Processing:

- / Transaction allocation

In addition to the above, Infor's SunSystems solution helped CHS enhance reporting and streamline processes, allowing them to focus on value-added finance functions and facilitating greater engagement in finance across the business.

Kick's understanding of CHS's requirements and deployment of the solution exceeded their expectations, providing a significant impact on their finance function. CHS had been struggling with their legacy system, and the introduction of SunSystems has made a major impact on the finance function. Kick understood the requirements and deployed a solution that exceeded CHS's expectations.