



Kick

Infor case study

Borders College

Borders College is a leading further education institution, based in the Scottish Borders with its main campus located in Galashiels.

The College employs over 300 staff members who work across the main campus and within a number of community-based learning facilities. We have had the pleasure of working closely with Borders College over the last few years and they are managed within our specialist Infor division.

The requirements

We agreed a significant project with Borders College in early 2020 to modernise their key finance applications, led by an upgrade to SunSystems 6.4. Our delivery of this project was impacted in March 2020 as the repercussions of the pandemic took hold with staff at both Borders College and Kick transitioning to home working.

The solution

Upgrading to SunSystems 6.4. In upgrading to SunSystems 6.4, we opened a series of benefits to the finance team at Borders College, including:

- / **Strengthened security with automated single sign-on process**
- / **Improved reporting capability with access to Infor Q&A (Vision), allowing the finance team to manage their reporting from a single web-based application**
- / **64-bit support, outstripping the previous 3GB memory**
- / **Process efficiencies, particularly around the procurement related PO and invoicing process**

Alongside delivering Borders Colleges' upgrade to 6.4, we also deployed Infor's Making Tax Digital module. With quarterly VAT returns now mandated by the government, the MTD module enables Borders to submit quarterly VAT returns directly from Infor SunSystems, with automation driving productivity gains in the shape of reduced preparation, report running and record keeping time.

Everything under one roof with Operating Service (OS)

Upgrading to SunSystems 6.4 allowed Borders College to access key elements of Infor Operating Service, Infor's intelligent cloud ready operating platform to connect multiple business applications. Borders are able to utilise a fully integrated document management suite, improved collaboration across their team with in-app messaging, access to their SunSystems finance data anytime, anywhere and improved digital workflows and authorisations.

“The SunSystems upgrade project presented several challenges to our finance and IT teams as we adapted to working in lockdown. I'm very happy with all the extra work that both they, and the team at Kick ICT, dedicated to this process. The results have been impressive and in SunSystems 6.4 we're now operating from a platform that's helped ensure we remain a modern, digital-ready finance team.”

Hazel Robertson / Vice President (Finance & Corporate Services)

